

## Privacy Policy

**Effective Date:** 15 October 2024

### 1. Introduction

Haven Capital Group LTD ("we," "our," or "us") is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you visit our website <https://havencapitalgrp.com>, use our trading platform, or engage with our services.

### 2. Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes your name, email address, phone number, address, date of birth, and financial information necessary for account creation and trading.
- **Account Information:** Details about your trading account, including account number, balance, and transaction history.
- **Usage Data:** Information about how you use our website and services, including IP address, browser type, and pages visited.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your experience on our website.

### 3. How We Use Your Information

We may use your information for the following purposes:

- To create and manage your trading account.
- To process transactions and manage your trades.
- To communicate with you regarding your account and provide customer support.
- To send you marketing communications, newsletters, and promotional offers (you can opt out at any time).
- To comply with legal obligations and regulatory requirements.
- To improve our website and services through data analysis.

### 4. Sharing Your Information

We may share your information in the following situations:

- **With Service Providers:** We may share information with third-party service providers who assist us in operating our business (e.g., payment processors, IT support).
- **Compliance with Laws:** We may disclose your information to comply with applicable laws, regulations, or legal requests.
- **Business Transfers:** In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred as part of that transaction.

### 5. Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee its absolute security.

## **6. Denial of Liability**

While we strive to protect your information and ensure the security of our systems, we cannot be held liable for any unauthorized access to or use of your personal information. By using our services, you acknowledge that we are not responsible for any breaches of security or actions taken by third parties that may compromise your personal information. We recommend that you take appropriate measures to protect your information.

## **7. Your Rights**

Depending on your location, you may have certain rights regarding your personal information, including:

- The right to access your information.
- The right to request correction of inaccurate information.
- The right to request deletion of your information.
- The right to object to or restrict processing of your information.

To exercise these rights, please contact us at [insert contact email].

## **8. Third-Party Websites**

Our website may contain links to third-party websites. We are not responsible for the privacy practices of those websites. We encourage you to review their privacy policies before providing any personal information.

## **9. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any significant changes by posting the new policy on our website with a new effective date. Your continued use of our services after any changes constitute your acceptance of the updated policy.

## **10. Contact Us**

If you have any questions or concerns about this Privacy Policy, please contact us at:

Haven Capital Group LTD  
133-G, Jalan Tenaga 20, Taman Tenaga, 43000 Kajang, Selangor, Malaysia,  
Support@havencapitalgrp.com  
+603873411066